



Puente Oriente

CHINA · MÉXICO · LATINOAMÉRICA

MEXICO CITY BASED / COMPANY PROFILE · 2026

Based in Mexico City

Your Local Travel & Business Partner



Local Services · Multilingual Support · Cross-Border Coordination

Mexico & Latin America DMC / Private Tailor-Made Travel

Business Visits & Trade Shows / Team Building & Incentive Travel

Serving Individuals & Families, Companies and Travel Agency Partners

EXPERIENCE THAT SHAPES YOUR JOURNEY

Rooted in Mexico, with experience in travel and corporate services

Based in Mexico City, Puente Oriente specializes in destination services across Mexico and Latin America, tailor-made private travel and corporate business reception. Our team combines long-term destination expertise, experience in Latin American operations for Chinese-invested companies and cross-cultural service capabilities, connecting China, Mexico, Latin America and Europe.



Group travel and reception

Complementary experience, closer to your needs

Combining travel expertise in Mexico and Latin America with corporate operations, cross-cultural management and an international travel perspective, we understand both how guests want to travel and why companies travel.

From private holidays to business delegations, we turn needs into practical arrangements through the right routes, hotels, languages and local resources.

Carlos Chai

Founder / General Manager

10 years living and working in Mexico

Previously responsible for Latin America regional operations and HR management at Chinese companies including Huawei and Luxshare Precision. Combining long-term overseas living and international travel experience, he supports corporate visits, cross-cultural teams and private tailor-made travel with needs analysis and resource coordination.

Marcos Huang

Business Director

Over 10 years in Mexico & Latin America tourism

Long active in Mexico and Latin America tourism, with in-depth knowledge of destination routes, group reception and tourism resource coordination, translating local expertise into trip pacing, transport arrangements and on-site coordination.

Puente Oriente S.A.S. de C.V. · Registered travel company in Mexico · RNT registration details available for verification

LOCAL EXPERIENCE. INTERNATIONAL PERSPECTIVE.

Local knowledge, with an understanding of your travel and business needs

Turning years of travel, corporate and cross-cultural experience into practical arrangements tailored to each client.

01 Long-standing destination expertise

Backed by over 10 years of experience in Mexico and Latin America tourism, we design routes and travel pacing around urban transport, seasonal conditions and reception needs.

02 Understanding corporate and cross-cultural needs

Drawing on experience in Latin American operations and HR management for Chinese-invested companies, we understand the objectives and organizational needs of business delegations, company visits and team activities.

03 Local resources and cross-border coordination

Based in Mexico City, we coordinate hotels, vehicles, guides and activities, while working with destination partners across China, Latin America and Europe.

04 Multilingual service and tailor-made travel

Communication in Chinese, English and Spanish, with coordination of Japanese and other-language guides and interpreters; accommodation, transport, dining and experiences matched to each client group.



Local experiences and group arrangements in Mexico



Partner vehicles matched to group size and route

Chinese • English • Spanish • Japanese

Guide and interpreter availability for other languages and destinations is confirmed case by case in each proposal.

PRIVATE TRAVEL & DESTINATION SERVICES

From city culture to coasts and nature

Private and group travel in Mexico designed for guests from China, Europe and other markets.



Coastal escapes



Nature & regional exploration

01 City & Cultural Routes

Mexico City, Teotihuacan and historic cities in central Mexico, combining museums, architecture, food and local-life experiences.

02 Yucatán & Caribbean Routes

Chichén Itzá, Mérida, cenotes and Tulum, paired with beach stays in Cancún or the Riviera Maya.

03 In-depth Regional & Seasonal Themes

Oaxaca, Chiapas, Copper Canyon and the Chepe railway, or Baja California, whale watching, monarch butterflies and Day of the Dead themes.

Combinable Local Services

Airport transfers, private transport, hotels, guides/interpreters, attractions and experience bookings; travel pacing arranged by group size, budget, language and physical needs.

MEXICO & LATIN AMERICA

From five-star city hotels to luxury beachfront stays

We match location, room type, style and travel purpose so the hotel becomes part of the journey.



Mexico City / Four Seasons Hotel Mexico City



Rio de Janeiro / Copacabana Palace, A Belmond Hotel

Choose the right stay for the journey

City culture trips prioritize location and transport efficiency; beach holidays focus on setting and leisure space; family and corporate groups are matched with room types, dining and group activity needs.

Images illustrate accommodation style only. Specific hotels, room types and included services are confirmed according to travel dates, budget and availability.

BUSINESS TRAVEL IN MEXICO

Business reception and corporate activities in Mexico

For companies visiting Mexico, business delegations, and Chinese-invested, Chinese-community and other companies based in Mexico.



Turning business plans into clear daily arrangements

We connect hotel, vehicle, dining, interpretation and on-site contacts around the schedule for meetings, visits, trade shows or team activities, so participants always know what comes next.

01 Business Missions & Company Visits

Coordinate intercity routes, transport and interpretation; arrange factory, industrial park and company visits according to the project.

02 Trade Shows & Delegation Reception

Arrange accommodation, airport and venue transfers, interpretation and group dining during the show period, with itineraries built around exhibiting or visiting needs.

03 Team Building & Incentive Travel

Design city experiences, short regional trips, holidays and incentive travel around group size, budget and activity objectives.

04 Meetings & MICE Events

Coordinate venues, accommodation, transport, dining and activity partners, with clear schedules and on-site execution responsibilities.

For a quotation, please provide: dates, group size, cities, activity objectives, language needs and budget range. We will prepare a service proposal and detailed costs accordingly.

Company meetings, factory visits and venue use are subject to counterpart confirmation and actual opening arrangements.

MEXICO & LATIN AMERICA DMC

Your clients, our destination support

For travel agencies, tailor-made travel specialists and event organizers in China, Europe and other markets.



Mexico at the core, connected across Latin America

Built on local reception in Mexico, we work with destination partners in Brazil, Argentina, Peru, Colombia, Costa Rica and beyond to design multi-city or multi-country itineraries.

01 Sales-ready proposals and quotations

Routes and net-rate proposals based on client profile, departure date, budget and language, clearly listing hotels, transport, guides, meals and optional services.

02 White-label reception and client ownership

Use the partner's brand, reception signage and communication process as agreed; respect client ownership and do not bypass partners to contact or market to their clients.

03 On-the-ground delivery and multi-destination coordination

Suitable for private groups, tailor-made families, business delegations and incentive travel, with service scope, contacts and execution responsibilities confirmed per project.

Partnership inquiries admin@puenteorientemx

Share client profile, dates, group size and route direction to start discussing a cooperation plan.

FROM MEXICO & LATIN AMERICA TO CHINA

Opening China to clients from Mexico and Latin America

Private travel, cultural experiences, trade show visits and corporate missions designed around each trip's purpose.



Bridging culture and language

Discuss needs in Spanish or English; coordinate destination guides, interpreters, transfers, hotels and intercity transport in China.

Travel at your own pace

From solo travelers and families to small groups of friends, balancing interests, energy levels and rest time.



Classic culture & tailor-made travel

Beijing, Xi'an and Shanghai can form the core of a first China trip, extending to Suzhou, Hangzhou, Chengdu, Guilin-Yangshuo and Yunnan; food, tea culture, art and photography themes can also be added.

Business & Trade Show Support

Coordinate trade show visits, supply-chain and factory inspections, company visits, transport, accommodation, interpretation and on-site arrangements for companies travelling to China.

Private trips do not include shopping-stop itineraries or mandatory paid add-ons; optional experiences are explained in advance. Company visits, guide languages and availability are confirmed per project.

MEXICO × EUROPE & BEYOND

From Mexico to more destinations

Serving local clients in Mexico, Chinese residents in Mexico, and European travelers and tour operators visiting Mexico.



Paris · France



Seville · Spain

Europe is a key two-way market: we plan European travel for Mexico-based clients and provide local Mexico reception for European travelers and tour operators.

01 Mexico-based clients to Europe

Routes, accommodation, transport and cultural experiences around Spain, France and other destinations, tailored to families or private groups.

02 International travel for Chinese residents in Mexico

Travel to Europe, the United States, Canada and Latin America, with itinerary, hotel, transport and visa-document preparation assistance available as agreed.

For services for European travelers visiting Mexico and B2B cooperation, see pages 4 and 7. Resources and availability are confirmed case by case; visa approval and entry are decided by the relevant authorities.

TELL US WHAT YOU NEED

From your needs to an executable plan

For your first inquiry, tell us:

Individuals & Families

Destination, dates, group size, budget, travel interests and accommodation preferences.

Companies & Institutions

Cities, group size, activity objectives, meeting or visit times, language needs.

Travel Agency Partners

Client profile, route, departure date, group size and required service standard.

01 Discussion & Proposal

Once needs are clear, we propose route directions and service combinations and identify resources still to be confirmed.

02 Confirm Quotation & Booking Terms

Confirm hotels, vehicles, guides, meals and activities item by item, with costs, payment and cancellation terms.

03 Pre-trip Information & Local Coordination

Provide the confirmed itinerary, transfer arrangements and contact details, clearly defining contacts and responsibilities at each stage.

A clear quotation, a clear set of arrangements

Meals can be self-arranged or included; breakfast follows the hotel's rate terms. Whether transport, visas, insurance, tips and other items are included is subject to the final written quotation.

YOUR LOCAL PARTNER IN MEXICO

Local services in Mexico, contact us here

For private travel, corporate projects or B2B cooperation, tell us what you need.

Scan the QR code or use the contact details to start a conversation.

Carlos Chai

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WhatsApp Inquiry

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WhatsApp Inquiry

Travel inquiries

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puenteorientetravel.com

Mexico City · Chinese / English / Spanish